

NEW SPECIAL ENROLLMENT PERIOD

*Please know this information is subject to change.

As the Coronavirus (COVID-19) continues to threaten public health, Access Health CT announced a **NEW SPECIAL ENROLLMENT PERIOD** for these exceptional circumstances available from March 19 through April 2, 2020 for qualified **UNINSURED** Connecticut residents. To see if you qualify call between 8AM – 5PM, Monday - Friday at 1-855-365-2428; TTY: 1-855-789-2428

FREQUENTLY ASKED QUESTIONS:

- **What is a Special Enrollment Period?**

A Special Enrollment Period (SEP) is a time outside the Annual Open Enrollment Period (Nov. 1 – Dec. 15) when you can sign up for health insurance coverage through Access Health CT.

- **What is different about this NEW SPECIAL ENROLLMENT PERIOD and Existing Special Enrollment Periods?**

	New Special Enrollment Period	Existing Special Enrollment Period (SEP)
Who's Eligible?	ONLY qualified individuals who are Uninsured, lawfully present and not incarcerated.	Individuals who experience a Qualifying Life Event e.g. loss of coverage due to job change, move to CT, getting married, having/adopting a child, etc.
When can I enroll?	From March 19, 2020 through April 2, 2020	You must start your application with Access Health CT within 60 days of your Qualifying Life Event.
How can I enroll?	PHONE ONLY: 855-805-4325 TTY: 1- 855-365-2428 8AM – 5PM Monday – Friday.	- AccessHealthCT.com, - In-person - Phone: 855-365-2428, 8AM–5PM, Monday – Friday. More info here

- **Can I change insurance plans if I'm currently insured during the NEW Special Enrollment Period?**
NO. Only qualified individuals who are uninsured can enroll.

- **Do I need to send any type of paperwork to prove I am uninsured during the NEW Special Enrollment Period?**

No. You will be asked to attest (swear) that you are uninsured during the enrollment process.

- **Is financial help still available during the NEW Special Enrollment Period?**

YES, to those who qualify.

- **Is there FREE help available during the NEW Special Enrollment Period?**

YES, all the help available through Access Health CT is free. You can also call us ask to speak to a certified broker who can help you choose the best plan for you and your family.

- **When will my coverage begin?**

The effective date of coverage for all enrollments during the NEW Special Enrollment Period time is April 1, 2020.

- **What's the importance of having coverage year-round?**

Access Health CT reminds residents of the importance of maintaining their coverage throughout the year, and not just during this public health crisis. It is critical that uninsured individuals take advantage of this opportunity to protect themselves financially and ensure they have access to necessary services.

- **Are undocumented individuals able to enroll in coverage through Access Health CT?**

NO. Only those with a legal status (have permission to live/work/study in the U.S.) are eligible to enroll in healthcare coverage through Access Health CT.

- **Where can undocumented individuals go for help?**

There are Community Health Centers around the state that serve everyone. Individuals can find a Community Health Center near them by calling 211, or go to: <https://www.chcact.org/find-health-center/>. Please call first before going into a health center, this is key to managing the spread of this virus.